

Meyer Hatchery

Job Description for: Retail Store Associate/Cashier

Summary: The Store Associate/Cashier will be a motivated, flexible, self – starter with a history of previous retail experience including POS and cash register; knowledge of poultry and agriculture / farming supplies is preferred. High standards in customer service, excellent written and oral communication. Problem solving, assisting Retail Store Manager with merchandising, tracking inventory. Bringing hatch day orders from stock room to store for onsite customer pickups. Answering phone, taking orders, replying team chats relating to store questions. This position will ensure the highest quality of animal care and maintain the integrity of Meyer Hatchery at all times.

Responsibilities include but are not limited to:

- Customer Service – including waiting on customers, answering product questions, answering phone, taking orders, answering chat.
- Assisting driving through customers with selection, purchase and loading of product.
- Cash register knowledge – POS, refunds, product lookup.
- Cash drawer – opening count and closing count.
- Assist Retail Store Manager with training of new employees as assigned.
- Assist Retail Store Manager with merchandising / displays and signage as assigned.
- Assist Retail Store Manager with inventory tracking.
- Monitor well - being of chicks, turkeys in store, including feeding, watering, cleaning bins, temperature control and visible health evaluation.
- Oversee well – being of birds in coop outside of store as required; including feeding, water, cleaning coop, visible health evaluation.
- Feed and maintain breeder birds in holding barns as directed by Retail Store Manager.
- Work in collaboration with shipping, relating to hatch day orders and customer supply orders.
- Build shipping boxes for customers requesting larger bird boxes.
- Monitor hatch day in store pick up orders: Keep customer orders/boxes organized and ready for pick up. (Storage room table)
- Assist Retail Store Manager in packing and unpacking product for vendor shows.
- Maintain clean store – sweeping, dusting, mopping.
- Adhere to Meyer Hatchery dress codes at all times according to employee handbook guidelines, including care of personal hygiene.
- Employees are responsible for providing their own transportation to and from work.
- Other duties as assigned.

Skills:

- Problem solving
- Excellent oral and written communication
- Positive team player
- Previous retail experience
- Ability to work in fast paced customer environment
- Knowledge of poultry and agriculture / farm supplies preferred
- Basic math skills / making correct change
- Basic Computer
- Ability to handle poultry according to Meyer Hatchery standards
- Fork Lift certified or the ability to be trained and receive certification within 2 weeks of hire through Meyer Hatchery training program.

Physical:

- Ability to lift and carry up to 50 pounds
- Bending, crouching, climbing ladder, sweeping, mopping, standing for long periods of time (all shift)
- Lifting, using hand, arm and shoulder movement repetitively
- Adaptable to outdoor and indoor climate conditions

Compensation:

- Hourly position based on skill set and experience
- Paid Time Off – Vacation and Personal
- Medical